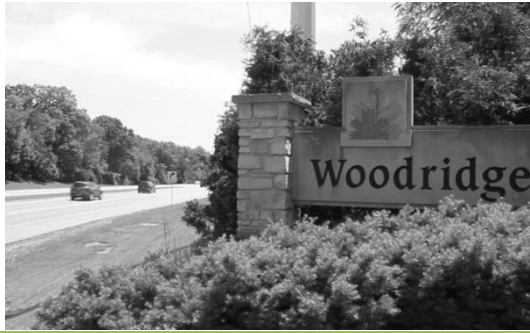


2013-2014 Strategic Action Plan Scorecard



KEY VILLAGE BOARD GOALS

	Reduce the Residential Tax Burden	Maintain a Safe Community	Provide Adequate Infrastructure	Provide Governmental Transparency & Accountability	Foster Intergovernmental Coordination & Consolidation	Stimulate the Business Community
1) Pursue outsourcing of additional IT assistance to maximize efficient access to a spectrum of IT support by July 2013.			Completed		Completed	
2) Participate in pension reform efforts through membership in the Pension Fairness Coalition.	In Progress			In Progress	In Progress	
3) Implement a redesigned website to expand access to data and support an intranet by March 2013.				Completed		
4) Select and begin implementation of a new ERP to improve operational and external efficiencies by January 2015.	In Progress		In Progress	In Progress		
5) Conduct entry level Police Officer testing to establish a new list by August 2013.		Completed				
6) Expand community engagement efforts to broaden participation across the community by April 2014.				In Progress		
7) Select and implement new phone and voice mail system by Spring 2014.			Not Started			
8) Assist in the selection and deploy new squad car computers and cameras by April 2014.		In Progress				
9) Participate in the crafting and implementation of a lease agreement with the Park District for the Village Greens Golf Course by May 2013.					Completed	
10) Assist in developing a recommendation for the future of the CRC by May 2013.	Completed			Completed	Completed	
11) Expand the use of IQM2 to remaining Boards and Commissions by April 2014.	Not Started			Not Started		
12) Promote Village development opportunities at five conferences.	Completed				Completed	Completed
13) Send to 25 industrial brokers information on development opportunities.	Completed					Completed
14) Conduct 20 business retention visits.						In Progress
15) Cosponsor with Choose DuPage an industrial broker tour by 10/30/13 to promote manufacturing opportunities in Woodridge.					Completed	Completed
16) Expand shop local efforts through a new advertising campaign.						Completed
17) Explore the creation of a teen job fair with local businesses.						Completed

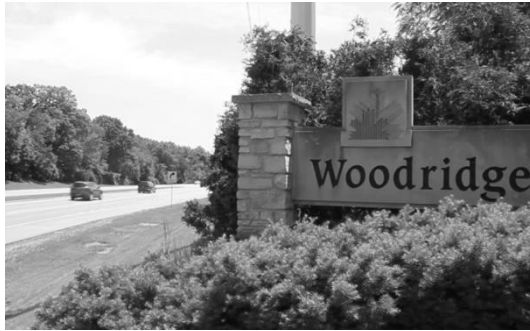


2013-2014 Strategic Action Plan Scorecard

Not Started

In Progress

Completed

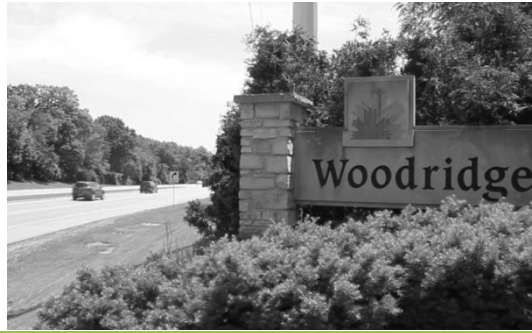


KEY VILLAGE BOARD GOALS

	Reduce the Residential Tax Burden	Maintain a Safe Community	Provide Adequate Infrastructure	Provide Governmental Transparency & Accountability	Foster Intergovernmental Coordination & Consolidation	Stimulate the Business Community
18) Create an annual economic development benchmark report.				Completed		Completed
19) Increase PR of the Village's online development update chart by implementing two new efforts to promote it (e.g. QR code with link on business cards to hand out).				Completed		Completed
20) Develop a code enforcement campaign that promotes the services the Village provides with an enhanced method for residents to provide the Village with concerns through emails, direct phone line.		In Progress		Completed		
21) Implement a second windshield survey during the fall that focuses on particular areas of concern (i.e. fences, driveways or geographic area) based on CNS feedback.				Completed		
22) Explore potential redevelopment efforts to promote commercial development at 83 rd and Janes using TIF funds.	Completed					Completed
23) Explore development of a senior housing reinvestment program utilizing quarter percent reinvestment sales tax revenue. The program would allow homeowners to adapt their homes for greater mobility/accessibility so they may age in place.	Completed					
24) Complete the removal and replanting of at least 300 ash trees through a combination of work in the spring and fall of 2013.		In Progress				
25) Complete the evaluation of a change out from landlines to microwave transmission for the 800 MHz radios (primary communication for PW and back up for PD) by winter 2013.		In Progress				
26) Establish an opportunity for residents to purchase trees at a discounted price for planting on private property by the Homeowner in 2014.			In Progress			
27) Complete the sewer televising, cleaning, and repairs by the end of next fiscal year in order to continue to meet the core service goal of a 6-10 year schedule for work in each Basin.			In Progress			
28) Implement and recommend modifications to the MFT plan. Evaluate the time and cost savings to the Village next fiscal year.			In Progress			
29) Complete the Traffic Signal Modernization project (Center Dr. area – 3 locations) during			In Progress			



2013-2014 Strategic Action Plan Scorecard



KEY VILLAGE BOARD GOALS

	Reduce the Residential Tax Burden	Maintain a Safe Community	Provide Adequate Infrastructure	Provide Governmental Transparency & Accountability	Foster Intergovernmental Coordination & Consolidation	Stimulate the Business Community
Summer 2013.						
30) Continue Village Staff attendance at IDOT planning group meetings for the I55 Managed lane project. Encourage resident participation.				Completed		
31) Complete and execute the IGA between Darien and Woodridge for 83 rd St. resurfacing by fall 2013.					In Progress	
32) Identify and Jointly bid/contract for at least two (2) other projects with other governments by next fiscal year.					Completed	
33) Review Finance processes – implement lean technique.	In Progress					
34) Review fees for service – compare to market and other communities.	In Progress					
35) Consider new revenue opportunities that are not resident focused.	Completed					
36) Promote electronic water billing.	Completed					
37) Monitor market to maximize investment earnings.	Completed					
38) Evaluate document processing to reduce check stock, printing costs.	In Progress					
39) Evaluate lease v. purchase.	Not Started					
40) Consider preparation of an “Annual Report” for finance.				In Progress		
41) Improve Finance webpages – water rate info, snapshots on trends, links to other key reports.				In Progress		
42) Build relationship with finance counterparts in other taxing bodies.				In Progress		
43) Conduct a large scale event involving a mass incident in coordination with the Lisle-Woodridge Fire Department and the Lisle Police Department by October 2013.		Completed			Completed	
44) Focus Police Officer recruiting at minority colleges to foster diversity by July 2013.		Completed		Completed		
45) Conduct Child Safety Seat Seminars in both Spanish and English to increase child safety awareness within our Community (each quarter).		Completed		Completed		

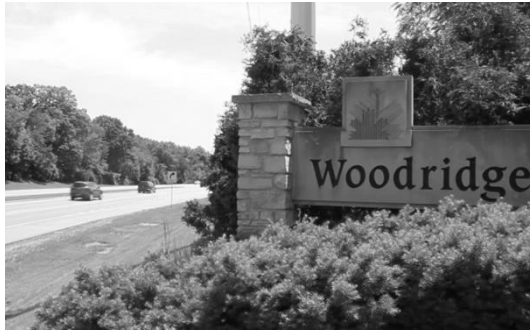


2013-2014 Strategic Action Plan Scorecard

Not Started

In Progress

Completed



KEY VILLAGE BOARD GOALS

	Reduce the Residential Tax Burden	Maintain a Safe Community	Provide Adequate Infrastructure	Provide Governmental Transparency & Accountability	Foster Intergovernmental Coordination & Consolidation	Stimulate the Business Community
46) Discuss with DuComm the lease or sale of the 800 MHz frequency Channel 2 currently owned by the Village by January 2014.		In Progress			In Progress	
47) Provide residents with the opportunity to electronically report crime tips and vacation watches using the new WEB based internet site by July 2013.		In Progress				
48) Conduct a table top training exercise based on the Emergency Operating Plan by 2013.		Completed				
49) Expand the Traffic Unit to include a second officer to increase traffic safety by end of fiscal year.		Completed				
50) Subscribe to Lexipol to provide electronically formatted policies and procedures for ease of distribution, access and update by October 2013.	Completed	Completed				
51) Implement Lexipol's Daily Training Topics to provide sworn officers with continual training on best-practices of public safety by end of fiscal year.		In Progress				
52) Explore the feasibility of on-line payments of fines and fees by the end of the fiscal year.	Completed					



2013-2014 Strategic Action Plan Scorecard



Notes

1. The Village contracted with Prescient Technologies in October 2013. This contract provides for a full-time, on-site IT Tech, as well as specialized off-site support.
4. Four ERP proposals were submitted, and three were selected to move forward to the Vendor Demonstration Phase. Module teams are continuing to test the products and checking with references. A late Spring recommendation to the Board is expected.
6. The 2013 Town Meeting included an opportunity for resident discussion groups on Village priorities as well as a presentation on the changing community and County demographics. A companion electronic survey tool gathered additional community input on Village priorities. The Board held a Coffee with the Board on February 1. This well-attended, inaugural event was held at Panera's. A second event is scheduled for May 3 at Baker's Square.
7. The Board approved filling the vacant Management Analyst position who will coordinate the phone/voicemail system selection process.
8. The Board approved the staff recommended Police Technology. New laptops, cameras, and mounts are being installed in the Police vehicles.
10. Presented the CRC Operations Report to the Board in February 2014. The Village Board decided to discontinue the after school and summer programming in May 2014. The Board is currently evaluating the lease of the Janes Ave. facility to determine if the facility should remain open for social service agencies.
11. The paperless agenda process is planned to be extended to the Board of Police Commissioners Spring 2014.
14. Staff has met with 17 businesses so far: Morgan Harbor, Prismier, Total Fire and Safety, Blue Line Bar & Grill, CDC Supply, Greencore, Wilton Industries, Parker-Hannif, Ace Hardware, Charter One, Personal Creations, Sam's Club, Clara's, V3, Walgreens, Tensor and Champion Packaging.
16. Partnering with the Woodridge Chamber, the Village hosted a tent at Jubilee in June that promoted local businesses with coupon giveaways.
17. Staff worked with the workNet DuPage Career Center, based in Lisle to promote the Make Your Way in Manufacturing (MYWay) program. The MYWay program is designed to get young workers interested in manufacturing occupations. The curriculum will consist of manufacturing career exploration and information, job readiness and soft skills training and completion of 10 hour OSHA safety certification. The Village assisted workNet DuPage in promoting this program to Woodridge businesses and District 99 students.
20. Residents can now report code enforcement 24/7 on Village's website. Campaign was promoted at annual town meeting.
21. The Second Windshield survey was completed in October. Staff conducted a survey of the four neighborhoods and 40 addresses were identified with property maintenance violations.
22. The Village Board with the FY14 budget set aside \$500,000 to encourage commercial reinvestment.
23. A senior housing reinvestment program was evaluated at the beginning of the fiscal year and if grant funds can be identified, the Village will evaluate implementation.
24. A total of 350 ash trees have been removed through Village staff and a contractor. Re-planting of 140 trees has been completed and the 5 year budget has been modified to slightly accelerate takedowns and replacements.

2013-2014 Strategic Action Plan Scorecard



25. Tied to the discussions between the Police Department and DuComm 800 MHz discussion referenced below. Police, Public Works, and DuComm continue to evaluate the issue.
26. There was greater interest in opportunities for tree removals for aesthetic and liability reasons vs. replanting. The Village can consider the replanting option again in the future.
27. A contract for work was approved which has been delayed by cold weather and snow. The sewer televising and cleaning contractor began in mid-March 2014.
28. Approximately 10 DuPage communities are currently working together to bid a variety of service and material contracts in an attempt to reduce costs. This includes crackfill and sealcoat for MFT pavement maintenance. Additional pavement discussions are underway with the Mayor and Board as a part of the budget process.
29. Bids that were received for this work came in over budget. The Village plans to re-apply for additional grant funding and pursue this project in 2015.
30. Staff continues to attend the IDOT meetings and will encourage IDOT to provide updates to residents with the Village providing direct updates based on IDOT's plans.
31. Met with Darien in August to lay out the framework for the intergovernmental agreement (IGA) and work is ongoing on drafting the IGA and responsibilities for expenses. Expected completion in spring 2014.
32. Have bid leak detection and backflow testing. Approximately 10 DuPage communities are currently working together to bid a variety of service and material contracts in an attempt to reduce costs.
33. Some changes to staff responsibilities have been made to streamline the A/P process. All finance functions will be reviewed as we implement the new ERP system.
35. Staff presented information to the Board regarding several different revenue options during the Budget Workshops held on March 1st and 27th.
38. Paper usage and type is being reviewed. Alternatives to printing is expected with the new ERP that will save costs. This is expected to eliminate the need for check stock. Looking into using paper with a higher recycled content, although this can be a more expensive alternative.
40. Staff is working on the template and will look to submit to the award program in the fall of 2014.
41. Staff has found a vendor that can provide a financial dashboard at a reasonable annual cost. The Village has partnered with OpenGov to provide an online software tool that will enhance our transparency and accountability and provide easy access to the Village's budget. This software was demonstrated at the March 27th board meeting and made available to the public on the Village's website on March 28th.
43. April 18th flood event in Lisle/Woodridge.
44. Increased officer recruiting at colleges. The BOPC also decreased the costs of police testing for recruits by changing the rules and requirement for testing. Note: this is an on-going goal for future recruiting. Ofc. Heidi Begy participated in ISU's "Breaking Barriers: Women in Criminal Justice" panel in February 2014 to reach out and recruit women to join the profession.
45. The PD scheduled 67 child seat installations in 2013. Four child seat safety seminars are conducted each year in English and Spanish.
46. Currently in discussions with DuComm. DuComm is the process of conducting a tech review to analyze the footprint of the channel.



2013-2014 Strategic Action Plan Scorecard



47. Determined that NetRMS did not interface with internet site. PD is looking into other software options to allow residents to submit crime tips and vacation watches electronically. DuComm will begin implementing an Automated On-line Overnight Parking System for residents in February 2014, 9 months ahead of schedule.

48. Completed a tornado drill training exercise in Spring 2013.

49. Ofc. Bodnar is the second officer of the Unit. Ofc. Bodnar received his Accident Reconstruction certificate from Northwestern University's Center for Public Safety in November 2013.

50. Submitted subscription to Lexipol in Fall 2013. The PD received a \$3,900 grant from IRMA to subsidize the \$8,600 cost of Lexipol.

51. In progress of updating Department policies in accordance with Lexipol's recommended policies. The Daily Training Topics cannot be implemented until the Department's policies have been updated with Lexipol.

52. Parking tickets can be paid on-line. The IL Comptroller program is live and the PD's online payments will be included in that program.

