

Mean Score for Rated 2011 Community Needs Survey Questions

The rated items are on a four-point scale and can be interpreted as:
 1-1.75=excellent, 1.76-2.5=good, 2.51-3.25=fair, and 3.26-4=poor.

Police Department	2003	2004	2005	2006	2007	2008	2009	2010	2011
Adequacy of service provided by dispatcher	1.51	1.36	1.48	1.52	1.45	1.44	1.46	1.47	1.50
Adequacy of service provided by patrol officer	1.53	1.42	1.53	1.60	1.46	1.48	1.45	1.54	1.54
Police attitude and behavior	1.59	1.50	1.64	1.68	1.54	1.55	1.54	1.58	1.54
Emergency response time	1.41	1.23	1.37	1.45	1.29	1.32	1.42	1.32	1.40
Overall agency performance	1.57	1.39	1.59	1.64	1.51	1.48	1.48	1.56	1.61
Overall satisfaction with the Police Department	1.60	1.58	1.63	1.66	1.60	1.58	1.59	1.53	1.62

Village Hall	2003	2004	2005	2006	2007	2008	2009	2010	2011
Rating the Front Desk Village Hall Service	1.84	1.80	1.75	1.74	1.70	1.69	1.67	1.63	1.73
Village Staff Service	1.83	1.78	1.80	1.79	1.78	2.22	1.74	1.62	1.69

Public Works	2003	2004	2005	2006	2007	2008	2009	2010	2011
Street Maintenance	1.88	1.89	1.94	1.84	1.86	1.87	1.87	1.86	1.93
Snow Plowing	2.02	1.98	2.04	1.96	2.00	1.95	2.04	1.93	2.12
Street Cleaning	2.00	1.98	2.06	1.97	2.00	2.00	2.01	1.94	2.03
Street Lighting	2.14	2.04	2.05	2.09	2.15	2.04	2.06	1.99	2.11
Streetscape	1.78	1.77	1.84	1.77	1.82	1.73	1.76	1.78	1.89
Woodridge Bikeway System	1.70	1.62	1.62	1.58	1.65	1.62	1.61	1.56	1.66
Water Quality	N/A	N/A	N/A	N/A	1.74	1.70	1.67	1.54	1.65
Water Reliability	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1.45	1.49

Community Development	2003	2004	2005	2006	2007	2008	2009	2010	2011
Residential property	2.00	2.01	2.05	1.92	2.03	2.00	2.05	2.03	2.09
<u>Regulatory Ordinances</u>									
Fence	2.07	2.05	2.11	2.03	2.08	2.10	2.06	2.02	2.10
Garbage	1.94	1.94	2.03	2.02	2.01	2.00	1.98	1.90	2.02
Junk Storage	2.29	2.31	2.29	2.33	2.27	2.35	2.29	2.29	2.34
Vehicle Parking	2.23	2.16	2.17	2.22	2.19	2.22	2.18	2.24	2.24
Weeds	2.40	2.38	2.38	2.46	2.42	2.46	2.39	2.43	2.48
<u>Commercial Maintenance and Enforcement</u>									
Landscaping	1.77	1.79	1.81	1.76	1.77	1.68	1.73	1.71	1.81
Lighting	1.83	1.83	1.87	1.83	1.83	1.71	1.76	1.74	1.82
Parking Lots	1.87	1.87	1.91	1.87	1.88	1.78	1.84	1.81	1.88
Signs	1.82	1.86	1.84	1.91	1.83	1.72	1.75	1.73	1.81
Overall	1.81	1.82	1.86	1.83	1.80	1.72	1.76	1.74	1.81

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Community Development - Continued	2003	2004	2005	2006	2007	2008	2009	2010	2011
<u>Quality of New Developments</u>									
Construction Materials	1.87	1.86	1.87	1.83	1.90	1.87	1.89	1.88	1.88
Appearance	1.80	1.80	1.82	1.74	1.84	1.78	1.83	1.80	1.83
Traffic Circulation	2.06	2.02	2.09	2.04	2.03	2.00	1.99	1.99	1.96
Parking	1.91	1.90	1.98	1.95	1.92	1.92	1.88	1.92	1.91
Signage	1.93	1.88	1.95	1.90	1.91	1.90	1.91	1.92	1.92
Access	1.93	1.88	1.93	1.90	1.94	1.87	1.88	1.89	1.89
Building Design	1.89	1.89	1.92	1.87	1.92	1.85	1.89	1.87	1.91
<u>Cable Service/Computer/Electric</u>									
Usefulness of WCTV	2.57	2.48	2.43	2.34	2.44	2.41	2.46	2.67	2.39
Quality of the Website	1.95	1.87	1.89	1.94	1.92	1.84	1.85	1.76	1.80
<u>Quality of Life</u>									
Overall Quality of Life	1.59	1.62	1.60	1.58	1.62	1.55	1.56	1.55	1.58
Versus Ten Years Ago	2.23	2.20	2.22	2.24	2.26	2.53	2.31	2.36	2.39
<u>Community Involvement</u>									
<u>Overall Satisfaction with:</u>									
Jubilee	1.81	1.73	1.71	1.91	1.73	1.74	1.67	1.69	1.72
Woodridge Idol	N/A	N/A	N/A	1.89	2.13	2.22	2.06	N/A	N/A
All Village Garage Sale	1.82	1.87	1.84	1.77	1.88	1.79	1.77	1.83	1.84
Town Meeting	1.78	1.82	1.82	1.97	1.90	1.67	1.75	1.84	1.80
Neighborhood Dialogue	1.86	1.81	1.79	1.90	1.90	1.86	1.80	1.76	1.95
New Resident Packet	1.74	1.59	1.70	1.56	1.79	1.75	1.64	1.61	1.72
Gorilla Daze	1.60	2.14	1.73	2.00	1.83	1.61	N/A	N/A	N/A
WCTV	1.88	2.18	1.91	1.98	1.91	2.03	1.93	N/A	N/A
Cultural Fest	2.04	2.13	1.87	1.97	1.89	1.85	1.82	1.89	1.87
Fireworks Display	N/A	1.41	1.37	1.35	1.47	1.36	1.40	1.60	1.51
Home Improvement Day	N/A	1.95	1.76	1.80	1.90	1.77	1.86	N/A	N/A