

2019

Village of Woodridge: New  
Resident Packet



## **Garbage/Yardwaste Pick-Up**

The Village of Woodridge has a "bag-n-tag" curbside collection program. With this program, customers must attach a Groot garbage sticker to all refuse or landscape containers. You may attach the sticker to a maximum 33-gallon plastic bag or rigid container for refuse or a Kraft paper bag for yard waste. Containers cannot weigh more than 50 pounds. You do not need to put a sticker on each bag placed inside the garbage can. Stickers are available for a set fee and are valid for both garbage and landscape waste.

For more information, please see the Village of [Woodridge Refuse and Recycling Program Brochure](#) or contact Groot customer service at 1-888-485-0900.

### **Garbage and Yardwaste Pickup Schedule – Refuse must be placed at the curb by 7:00 a.m.**

Monday . . . north of Hobson Road or Thornberry Subdivision

Tuesday. . . west of I-355 from Hobson Road to 75th Street

Thursday . . west of I-355 from 75th Street to 83rd Street

Friday . . . . south of 83rd Street or east of I-355 south of Hobson Road

**Garbage stickers must be placed on each garbage can or item placed on the curb for pickup** (excluding recycling bins). Unlimited recycling collection is available free of charge. All recycling materials may be commingled together.

### **Garbage stickers are available for purchase at these locations:**

- Walgreen's
  - 75th & Janes Avenue, Woodridge, IL 60517
- CVS Pharmacy
  - 8645 Woodward Avenue, Woodridge IL 60517
- CVS Pharmacy
  - 8325 Lemont Road, Darien, IL 60561
- Woodridge Public Works
  - 1 Plaza Drive, Woodridge, IL 60517
- Ace Hardware
  - 6216 Main Street, Downers Grove, IL 60516
- Mariano's
  - 1300 S. Naper Boulevard, Naperville, IL 60540
- Jewel Foods
  - 75th and Janes Avenue, Woodridge IL 60517
- Jewel Foods
  - 1156 Maple Avenue, Lisle IL 60532
- Jewel Foods
  - 1227 S. Naper Boulevard, Naperville IL 60540
- Jewel Foods
  - 6215 Main Street, Downers Grove IL 60516

## **Yard Waste Collection**

Groot Inc. collects yard waste on your regular pick-up day from April 1 through December 15. You may put yard waste in either a 33-gallon Kraft paper bag or an unlined 33-gallon rigid container. Brush should be packaged in bundles no more than 4 feet in length and 2 feet in diameter. Each bundle must weigh less than 50 lbs. and have a yard waste sticker attached.

## **Free Leaf Collection**

The Village and Groot offer four weeks of free bagged leaf collection during November. These free pick-ups will occur during the first four regularly scheduled collection days in November. This program is available to all single-family residences within the Village's incorporated limits.

Residents may place an unlimited number of leaves in Kraft paper bags or biodegradable paper bags at the curb for collection without stickers. The bags may be a maximum of 33 gallons in capacity and can weigh up to 50 pounds. The bags may contain only leaves – sod, brush, grass clippings, and other landscape waste cannot be commingled in this leaf program and will not be picked up.

## **Leaf Raking and Burning**

Leaves raked into the street pose a serious problem to traffic and storm water drainage. Groot will not collect leaves raked into the street and the resident will be subject to a fine for violating the Village ordinance that prohibits depositing debris onto the street surface. It is unlawful to burn leaves, twigs, branches, grass and other yard waste.

## **Brush Chipping**

The Public Works Department and the Park District operate a site on 71st Street, just west of Woodridge Drive, where residents may drop off their brush. The site is open from 9 a.m. to 12 p.m. on the second Saturday of each month from May through October. The price is \$5 for the first carload (\$3 for same day returning car) and \$10 per pickup truck, van or trailer. Branches up to 5 inches in diameter are accepted. Proof of residency is required. Chips generated by this program are available to residents free of charge at the Woodridge Dr. site throughout the growing [season](#).

## **Christmas Tree Collection**

The Village Christmas Tree Collection Program occurs on your first two scheduled garbage pick-up days in January. During this time, residents may leave live Christmas trees up to 6' tall at the curb with no sticker affixed. Trees need to be free of decorations, wires, and lights and not placed in plastic bags. Wreaths and evergreen garland are not accepted in this program.

## **Electronics Waste**

[Since 1994](#), The Illinois EPA has prohibited the disposal of items containing chlorofluorocarbon gases and other contaminants. These "white goods" include refrigerators, washers, dryers, stoves, water heaters, dehumidifiers, etc. The cost of white good disposal by Groot is \$45 per white good.

As of Jan. 1, 2013, Illinois residents may not dispose of electronics in landfills. This includes computers, monitors, TVs, printers, fax machines, radios, toner cartridges, microwaves, vacuums, and small appliances (e.g., coffee makers). Groot offers curbside e-waste collection as an optional service that requires advance notice to Groot. The optional program cost (with stickers or pay ahead) for removal of electronic devices at the curb by Groot is:

- TV/Monitors limit 50 lbs.: 15 stickers
- Larger TVs: special pick-up
- E-waste paper bag size: 5 stickers

To dispose of any of these items curbside, residents must call Groot Industries 48 hours in advance. Information on drop sites or disposal options is available on the Village website or by calling Public Works at 630-719-4753.

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## **Household Hazardous Waste**

A household hazardous waste drop-off site is located at 156 Fort Hill Drive in Naperville. The facility is open year-round on Saturdays and Sundays, excluding holidays, from 9 a.m. to 2 p.m. Residents may take items that Groot cannot collect (oil based paint, insecticides, poisons and household batteries) to this location. If you have questions about the household hazardous waste collection program, please call the Naperville Department of Public Works at 630-420-6095, Monday through Friday, between the hours of 7 a.m. and 4 p.m.

### **Accepted Items:**

- Acid
- Aerosol sprays
- Asbestos
- Automotive fluids
- Fertilizer
- Fire extinguishers
- Flammables
- Fluorescent fixtures
- Hobby chemicals
- Household batteries

### **Non-Accepted Items:**

- Business waste
- Compressed gas
- Compressed gas (other than propane)
- Electronics
- Empty spray cans or containers
- Explosives, ammunition
- Latex paint

For more disposal information, please visit [Household Hazardous Waste Regional Drop-Off Site Information](#) or call 630-407-6700.

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## Vacation Watch & Overnight Parking

The Police Department offers a service for residents to check in on your property while you are away. Vacation watches on your residence can be completed online. Please complete the entire form and provide as much information as possible. Please list any additional information you feel is pertinent in the "comment" section. The Police Department will make every effort to check your residence while you are away. Depending on circumstances, we cannot guarantee that the checks will occur on a daily basis.

### Overnight Parking

The parking of vehicles on Village streets between the hours of 2:00 a.m. and 6:00 a.m. is prohibited without prior approval. To request overnight parking when the need arises, please the [Woodridge Police Department Overnight Parking request website](#).

Overnight parking is limited to three days total during a 30-day period. If you need more time, please call the Police Department at 630-719-4740 to inquire if additional days can be obtained. Reminder: The vehicle information, including a correct license plate, must be entered for permission to be valid. Improperly documented vehicles may be cited.

Residents can obtain overnight parking permission online by [clicking on this link](#).

IMPORTANT: Your personal information and vehicle information must be entered correctly to obtain approval. Including but not limited to:

1. Vehicle make/model
2. Vehicle license plate number
3. Location of vehicle
4. Contact information

Failure to correctly enter your information may result in a ticket being issued.

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## Transparency

The Village of Woodridge promotes transparency in all its operations. By providing as much data as possible through our website, residents can be better informed about the services and support that are provided through local tax dollars and fees.

[Open Gov](#) is a resource to access financial data online.

The [Police Department Information Portal](#) is an innovative resource that allows users to view police response data and crime information using a dynamic web map. In addition to featuring crime data, the Information Portal features engaging videos, current crime trends, content in

Spanish, and more. The goal of the information portal is to increase transparency and be an engaging website with vast audience appeal.

Information about FOIA requests, financial information, strategic management processes, and other information is available at the [transparency website](#).

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## **UTILITY CONTACT INFORMATION**

### **AT&T Residential Customers**

Sales, Service & Billing 1-800-288-2020

Repair Service 1-800-246-8464

### **AT&T Business Customers**

For businesses located within the Village 1-888-944-0447

### **Commonwealth Edison**

1040 Janes Avenue, Bolingbrook, IL 60440

Toll Free 800-334-7661 or [www.comed.com](http://www.comed.com)

### **Northern Illinois Gas Company (NICOR)**

1 888 Nicor4u (1-888-642-6748) or [www.nicor.com](http://www.nicor.com)

### **Water**

The Village of Woodridge bills residents for water usage and DuPage County bills residents for sewer service.

### **Water Billing Questions or Changes to your Service (moving, name change, etc.)**

Please call 630-719-4909.

The Village offers [E-Notification](#), which allows you to receive your water bill via email. You can sign up for this service [online](#) or by emailing [epay@vil.woodridge.il.us](mailto:epay@vil.woodridge.il.us) and indicating your desire to sign up.

### **Water Bill Payment Options**

Payment for water bills can be made online. Woodridge's online water billing offers customers a convenient method to pay their water bill, review current charges, review billing history, water consumption and meter readings. The consumption report feature provides color graphs to compare historical water usage by billing period for the last few years. This service may be accessed 24 hours a day, 7 days a week. Payments made after 4:00 p.m. will post the following day and can be made by Visa, MasterCard or e-check. Visit [www.vil.woodridge.il.us](http://www.vil.woodridge.il.us) and click on "Pay Your Water Bill Online!"

For worry-free payments, you can also sign up for Auto Pay online and your payment will automatically be withdrawn from the checking, savings, or credit card of your choice on the due date. There is no fee for this service and you will still receive your bi-monthly water bill.

Payments are also accepted by:

- Mail: Village of Woodridge, 5 Plaza Drive, Woodridge, IL 60517
- In Person: At Village Hall, Monday-Friday 8:00 a.m.- 4:30 p.m., 5 Plaza Drive
- Drop Box: Located within the outside wall of Village Hall.

**Other Public Works/Water Service Questions** 630-719-4753 (8:00 a.m. – 4:30 p.m.)

### **Sewer Service**

DuPage County bills Woodridge residents for sewer services. For sewer billing inquiries, please visit the [DuPage County Public Works](#) website or call 630-985-2905.

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## **Village Policies & Restrictions**

### **Parking Policies & Restrictions**

#### **Abandoned Vehicles**

Abandoned vehicles, inoperable or in a state of disrepair for more than seven days are not permitted on public/private property.

#### **Off-Street Parking**

All off-street parking areas must be paved with an impervious surface (asphalt or concrete).

#### **Parking Blocking Sidewalks**

Except when necessary to avoid conflict with other traffic or in compliance with the directions of a police officer or traffic-control device, parking is prohibited on a sidewalk or parkway. If any part of a vehicle is parked on a sidewalk, the owner can face a fine of \$30.

#### **Parking/Snow Removal After Snowfall**

Motorists are prohibited from parking vehicles on any street when there is an accumulation of 2 inches of snow or greater, or if the roadway is being cleared/plowed. Residents are also prohibited from depositing snow in the streets as it can cause dangerous icing conditions and inhibit snow removal efforts.

#### **Vehicle Storage**

No commercial vehicle having a height of more than 9 feet or a length of greater than 20 feet shall be parked or stored in a residential district except when making a delivery or rendering a service.

#### **Vehicle Stickers**

The Village of Woodridge does not require vehicle stickers. For those needing a vehicle sticker, they are available for \$1 each at the Village Hall Reception Desk.

#### **Pet Regulations and Licensing**

No dogs can be off the premises of their owners without a leash and under the control of a

person physically able to control it. The Woodridge Police Department will impound dogs and cats found to be running at large. Fines for allowing an animal to run at large begin at \$30 and increase for subsequent violations. If you see an animal running at large, contact the Police Department immediately to report the location of the animal.

The Village allows a maximum of three dogs or three cats, or a combination thereof in an individual's home. The Village does not license domestic animals. For information related to licensing your pet with [DuPage County Animal Services](#), please call 630-407-2800 or email [animalservices@dupageco.org](mailto:animalservices@dupageco.org). For residents of Will County, please visit [Will County Animal Control](#) or call 815-462-5633.

### **Required Construction Permits**

Any work that requires a structural change such as any type of addition, alterations involving moving or adding walls, all electrical & plumbing work, all fire suppression & detection work, all HVAC work, sheds, fences, decks, roofs, driveways, patios, private walks, parking lots, pools, hot tubs, spas or exterior wall mounted signs require a permit. Visit [the](#) Community Development website for more information. If you are unsure if your project requires a permit, contact the Community Development Department at 630-719-4750.

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## **Woodridge Public Library**

[The Woodridge Public Library](#) mission is to engage, enrich, and enlighten. Located at 3 Plaza Drive in Woodridge, the Woodridge Public Library offers books, movies, meeting spaces, magazines, community events, and more. Please see the [Library Cards & Borrowing](#) website for how to obtain a library card.

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## **Additional Policies & Restrictions**

### **Garage Sales**

Permits are not required for garage sales, however, no signs are permitted on public rights-of-way between the sidewalk and curb, or on any other public property. Signage for garage sales is limited to a maximum of four times a year.

### **High Grass/Weeds**

Property is to be maintained so weeds or grass do not exceed eight inches in height.

### **Summer Watering Restrictions**

Residents are restricted from watering gardens, lawns, shrubs, or trees between the hours of 11:00 a.m. and 4:00 p.m. daily. This restriction does not apply to newly planted gardens, lawns or trees that people may water by means of hand held devices only. These restrictions are in effect May 15 through September 15. Please call Public Works at 630-719-4753 for further information.



## **Village Code Information**

For more information on the Village code and ordinances that impact you, please visit the [Woodridge Village Code website](#).

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## **Services & Assistance Programs**

### **Senior Programs**

The Woodridge Park District has regular programs geared towards senior citizens. Call 630-353-3300 or visit [www.woodridgeparks.org](http://www.woodridgeparks.org) for more information.

### **Resources for Seniors**

The Village website lists numerous programs and services available for seniors. Please see the [Aging in Place](#) Guide for helpful home remodeling guidelines.

### **Woodridge Park District Programs**

The Woodridge Park District has several programs geared towards individuals that are age 50 or older. Visit the Park District at [www.woodridgeparks.org](http://www.woodridgeparks.org) or call 630-353-3300 for more information.

### **DuPage Senior Citizens Council**

The [DuPage Senior Citizens Council \(DSCC\)](#) is a not-for-profit 501(c)(3), volunteer driven organization, devoted to enriching senior life. Since 1975, DSCC has been providing a variety of programs and services to help seniors live safely in their homes and provide them the opportunity to maintain their well being. Learn more at [www.dupageseniorcouncil.org](http://www.dupageseniorcouncil.org).

### **DuPage County Information & Assistance**

Provides information to seniors, their families, and other community agencies on how to access programs, services and benefits that are available to older individuals. This service is available at no cost. Visit [www.co.dupage.il.us](http://www.co.dupage.il.us) for more information or call 630-407-6500.

### **Seniors Helping Seniors**

Seniors Helping Seniors home care services matches seniors who need help with seniors who want to help throughout DuPage County and the western Chicagoland area in Illinois. Visit [www.seniorcaredupagecounty.com](http://www.seniorcaredupagecounty.com).

### **Pace Bus Service**

There are several Pace Bus routes that provide service for destinations throughout the Village and Chicagoland area. Visit the [Pace Bus page](#) for more information.

## Staying Informed About Your Community – Communications

The Village of Woodridge strives to effectively communicate information to our residents. We offer the following communication resources for residents and others to obtain information about Woodridge:

**Emergency Notifications** – Communications is a priority in a major emergency. To make sure that you are ready to receive important communications about emergencies and incidents as they happen, please sign up for the Village’s emergency notification service by enrolling at the [Woodridge Everbridge](#) website. Enrollees may set preferences for email notifications, text messages, and phone calls.

**Village of Woodridge Website** – Visit the official Village of Woodridge website at [www.vil.woodridge.il.us](http://www.vil.woodridge.il.us) for timely information on Village events and services. The webpage also allows visitors to easily sign up for *E-News*, the Village’s weekly electronic newsletter, as well as *Notify Me*, a service that allows you to subscribe to website content by topics that are of interest to you.

**Woodridge E-News** – The Village of Woodridge publishes an electronic newsletter on a weekly basis. This newsletter contains relevant information about the Village, upcoming events, and news about the community. Please visit [this website](#) to sign up for the Village's E-News.

**Water Billing Briefs** – All water customers that receive water bills in the mail from the Village of Woodridge receive “Water Billing Briefs” with their bi-monthly bill. The Water Bill Brief features news and events regarding the Woodridge community. The [Water Bill Brief archive](#) is available on the Village website.

**Woodridge Community Television (WCTV) Channel 6** – Woodridge Community Television ([WCTV](#)) is Woodridge's Government Access Television Station – which is available on channel 6 for cable television subscribers and Channel 99 for AT&T television subscribers. WCTV features community programming, public service announcements, and information on local community events on the community information bulletin board. WCTV programming can be also be found on the [Village's YouTube channel](#).

The program schedule is updated regularly. If you would like to learn more about WCTV, or get involved, call 630-719-4729.

**The *Focus* Quarterly Newsletter** – The Village *Focus* is a quarterly newsletter mailed to Woodridge residents. It provides in-depth information on Woodridge events, Village services, upcoming Village events, and other items of interest. The [most recent](#) editions of the Village newsletter are posted for your review. The [Focus Quarterly archive](#) is available for all *Focus* issues since spring 2011.

**Social Media** – the social media channels often highlight Village news and upcoming events. Both the Village and Woodridge Police Department are on social media.

**Village of Woodridge:**

[Village of Woodridge Facebook](#)

[Village of Woodridge Twitter](#)

[Village of Woodridge YouTube](#)

**Woodridge Police Department:**

[Woodridge Police Department Facebook](#)

[Woodridge Police Department Twitter](#)

[Woodridge Police Department Instagram](#)

[Woodridge Police Department YouTube](#)

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## Transportation Resources

### Train Service

There are three train stations near Woodridge providing access to Metra services. They include the Downers Grove Main Street Station at 5001 Main Street in Downers Grove, the Belmont Station located at 5000 Belmont Road, and the Lisle Station located at 1000 Front Street in Lisle. Please visit [www.metrarail.com](http://www.metrarail.com) or call 312-322-4269 for more information.

### Bus

Three Pace Bus routes provide transportation to residents of Woodridge. Visit [www.pacebus.com](http://www.pacebus.com) or call 847-364-PACE (7223) for information.

For information on the paratransit services please contact 312-663-HELP (4357 voice) or 312-913-3122 (TTY) between 8:30 a.m. and 5:00 p.m., Monday through Friday.

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## Village Government – Public Meetings

The Village posts the dates and times of Village meetings in the Village’s electronic newsletter *E-News*, on bulletin boards at Village Hall, and on the Village website [www.vil.woodridge.il.us](http://www.vil.woodridge.il.us). WCTV airs the Village Board meetings at 8 a.m., 10 a.m., noon, 4 p.m., 6 p.m., 8 p.m., and 10 p.m. daily. The Village website [media center](#) has videos, minutes, and agenda packets of Board Meetings, State of the Village and other public meetings. Please see the listing of when regular meetings are scheduled to occur below. Specially called meetings do occur, with notice of these meetings appearing in the resources listed above.

**Village Board Meetings**

First and third Thursdays of the month at 7:30 p.m.

**Plan Commission**

First and third Mondays of the month at 7:30 p.m.

**Board of Police Commissioners**

Fourth Thursday of the month at 6:30 p.m.

**Police Pension Board**

Third Wednesday of January, April, July and October at 7:00 p.m.

The public is always welcome to attend Village meetings. Community involvement is vital in ensuring that the needs of the public are being addressed. The dates and times of these meetings are listed on our website.